

Shipping:

All orders are shipped via ground shipment within 7-10 business days unless another shipping method is selected. Please note that 2nd or Next Day Delivery indicates actual shipping time only – not to be confused with total turn around time.

Notification will be sent upon any delays outside of the control of Createch, Inc.

Your shipping cost is based on your order total and is calculated at checkout.

Dollar Value	UPS Ground	UPS 2nd Day Air	UPS Overnight
\$0-\$99.99	\$7.95	\$18.95	\$23.95
\$100 and over	\$9.95	\$23.95	\$27.95

Bi-Weekly Delivery:

If your school has chosen the bi-weekly shipping option, your order will be shipped directly to your local school. Orders are shipped every other week and will be delivered on Thursdays (This information is posted on the front page of the site). Please allow 7 business days prior to the next delivery date for delivery to your local school. Your shipping cost will be \$4.00 (a savings of approximately \$4.00) if this shipping option is selected.

Return Policy:

All purchases are final. Createch accepts no returns on decorated merchandise unless there is a manufacturer's defect.